



# DIVERSEY'S BSC TRAINING WORKSHOP

## Who Should Attend?

Any Building Service Contractor owner, supervisor or employee who wants to learn the best practices in the industrial and institutional cleaning industry.

## Course Description

The Building Service Contractor Training Workshop is a three-day training program that provides Building Service Contractors with expertise and skills in product knowledge, product application and business strategies. This is not your typical training program! We utilize a variety of training methods and hands-on activities to encourage participation.



## Topics Covered

 Details outlined on page 2

- Disinfection
- Restroom Care
- Floor Care
- Cleaning Fundamentals
- Carpet Care
- Resources & Training Tools

## What Attendees are saying

"I enjoyed this type of training far and away better than any other training I have been to. It was engaging and informative."

"The content was good and the flow as well. The hands on activities were well organized and the segues too."

"Like the fact that we moved often and utilized the whole facility, much better than 'death by PowerPoint'!"

"Excellent experience all around. Learned many new and valuable things this week."



**For additional information  
or to register call  
1-800-558-2332**

click here  
or scan  
QR code



[www.diversey.com](http://www.diversey.com)

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## Topics Covered at the BSC Training Workshop

### Disinfection

- Cleaning vs. Sanitizing vs. Disinfection
- Safety Considerations
- What is Log Reduction
- How Infections are Transmitted
- High Touch Surfaces
- Effective Hand Hygiene
- Disinfectant Technologies
- Proper Disinfection Application Including Sprayers
- Soft Surfaces
- Floor Disinfection

### Floor Care

- Substrate Identification
- Troubleshooting Common Problems
- Hands-on Application Training
- The 4 Components of a Good Floor Care Program
- Pad and Brush Selection
- Challenging Flooring Substrates to Include: Stone, Rubber, Linoleum, etc.
- Basic Floor Care Chemistry
- Common Floor Care Mistakes
- Building the Correct Floor Care Program Based on Resources
- Common Floor Care Machine Operation

### Carpet Care

- Carpet Identification
- Stains & Problems
- Daily, Interim & Restorative Maintenance
- Product/Tool Selection & Application

### Restroom Care

- Statistics & Facts
- Common Restroom Problems: Grout, Odor, Hard Water, Graffiti, Mold & Mildew, etc.
- Product Selection

### Cleaning Fundamentals

- The Importance of TACT
- The pH Scale
- General Order of Cleaning
- Safety & Reading a SDS
- Types of Soil and Cleaners

### Resources & Training Tools

- Videos
- Solutions Designed for Healthcare
- Manuals, Wallcharts, Cleaning Cards
- Technical Support
- LMS Modules

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